

## **Privacy Information Notice Related to Airbus Defence Training and Services**

Airbus Defence Training and Services (the “**Website**”) is owned and operated by Airbus Defence Training and Services SAS, a French simplified stock corporation (société par actions simplifiée), with a share capital of Euros 38 200, registered with the Trade and Companies Registry of Angoulême (France) under No. 449 370 170 and having its registered office at 39 rue des Figuiers, 16430 Champniers France.

Airbus Defence Training and Services is a 100% subsidiary of Airbus.

When you access and use the Website, we may, as data controller, collect, use and process, to the extent permitted by law, personal data concerning you. This Privacy Policy informs you of the data we collect about you when you access and/or use the Website, how we use and disclose your data, how you can control the use and disclosure of your data and how we protect your data. **By using the Website, you consent to the collection and processing of your personal data by us, in accordance with this Privacy Policy.**

### **Privacy Statement**

Airbus Defence Training and Services SAS appreciates your interest in its products and services and your use of our Website. Your privacy is important to us and we want you to feel comfortable using our Website. The protection of your privacy in the processing of your personal data is an important concern to which we pay special attention during our business processes. Personal data collected during use of our Website is processed by us according to the legal provisions valid for the countries in which the Website is maintained. In addition, our Binding Corporates Rules covers also the processing of Customer and Partner Data which is applicable company-wide for Airbus Defence Training and Services SAS. The Website may include, however, links to other web sites or applications which are not covered by this Privacy Policy.

### **Collection Of Personal Data**

When you access and use the Website, we may collect, use and process, to the extent permitted by law, your personal data provided by you (such as your civility, your last name, your first name, your phone number, your email address) or generated as a result of your access and use of the Website (such as, your IP address, the web site from which you visit us, the pages you actually visit, the date and length of your use, the researches made via our website).

In order to access and use certain information, feature or services, you may be required to provide personal data concerning you. As the case may be, specific information will be provided to you prior to collecting such personal data.

### **Purposes**

Your personal data will be used for the following purposes:

- **Customer service.**

We use your data for customer service purposes, including to provide services to you; for technical support, or other similar purposes; and to establish and maintain customer accounts.

- Marketing.**

To the extent permitted by law or with your consent, we use your data for marketing and promotional purposes, including through email or equivalent electronic means. For example, we may use your data, such as an email address, to send news and newsletters, special offers and promotions, or to otherwise contact you about services or information we think may interest you. We also may use your data to assist us in advertising our services on third-party websites.
- Communication.**

We use your data to communicate with you, including to respond to requests for assistance. We may communicate with you in a variety of ways, including email and via your social media accounts if you agreed and/or text message.
- Administration.**

We use your data for administrative purposes, including to help us better understand how our customers access and use our websites and applications; to provide reports to prospective partners, service providers, regulators, and others; to implement and maintain security, anti-piracy, fraud prevention, and other services designed to protect our customers and us; to enforce our policies, terms, and other policies.
- Research and development.**

We use your data for research and development purposes, including to improve our websites, applications, services, and customer experience; to understand our customer demographics; and for other research and analytical purposes.
- Legal compliance.**

We use your data to comply with applicable legal obligations, including to respond to a subpoena or court order or discovery request.
- To protect us and others.**

Where we believe it is necessary to investigate, prevent or take action regarding illegal activities, suspected fraud, situations involving potential threats to the safety of any person or violations of policies, terms, and other policies.

### **Communication Of Your Personal Data**

- authorized persons working for or on behalf of Defence Training and Services SAS;
- Airbus and affiliates of Airbus, on a need-to-know basis for the purposes as outlined in this Privacy Policy;
- our agents, service providers and advisers (e.g., third party service providers and advisers providing customer services such as IT maintenance and support, personal data storage analytics, procurement services, compliance vetting, etc.);

- other authorized third parties in connection with a reorganization or sale of Airbus Defence Training and Services SAS;
- law enforcement or government authorities where necessary to comply with applicable law.

## **Your Rights And How To Exercise Them**

In accordance with applicable law, you may at any time access, rectify, complete, update, block or delete your personal data. To this effect, please contact Defence Training and Services in writing either by e-mail at the following address: [data-protection@afa-eu.com](mailto:data-protection@afa-eu.com) or by mail at the following address: Defence Training and Services – 39 rue des Figuiers, 16430 Champniers France, enclosing a document evidencing your identity, and expressly indicating the right you want to exercise.

You may also at any time object to the processing of your personal data, for a legitimate reason, by contacting us at the same address.

However, please note that if you do object to the processing of your personal data, you may not be able to access and use certain information, feature or services of the Website.

## **Cookies**

- **What are cookies?**

Cookies are small files that may be downloaded on your device when you access and use our Website. They allow the Website to recognize your device and store information about your preferences or past actions. We use cookies to record the preferences of our users, to enable us to optimize the design of our Website. They ease navigation, and increase the user-friendliness of websites and applications. Cookies also help us to identify the most popular sections of our Website. This enables us to provide content that is more accurately suited to your needs, and in so doing improve our service. Cookies can be used to determine whether there has been any contact between us and your device in the past. Only the cookie on your device is identified. Personal details can be saved in cookies, provided that you have consented thereto, for example, in order to facilitate secure online access so that you do not need to enter your user ID and password again.

- **Which cookies do we use?**

Please find below a chart with specific information for each cookie that we may use on our Website:

Error: The domain WWW.AIRBUS-FLIGHT-ACADEMY.COM is not authorized to show the cookie declaration for domain group ID 3c4a8a97-ecd1-46c5-ac9c-8071a4f929f7. Please add it to the domain group in the Cookiebot Manager to authorize the domain.

- **Consent**

If you continue browsing our Website, we understand that you accept the use of cookies. You can revoke this consent at any time. You can also manage and control the cookies we use on our Website through the use of cookies tools.

- **How can you disable or delete cookies?**

If you choose not to accept cookies, you can still access and use our Website. Most browsers automatically accept cookies. You can prevent cookies from being stored on your device by setting your browser to not accept cookies. The exact instructions for this can be found in the manual for your browser. You can delete cookies already on your device at any time. However, if you choose not to accept cookies that are strictly necessary for the provision of our services provided by our Website, it may result in a reduced availability of such services.

For the purpose of statistical analysis, we use analytics tools such as Adobe Analytics, or Google Analytics. You may object at any time to the collection and analysis of statistical data regarding your access to and use of our Website by contacting us using the “contact us” function within our Website.

To find out more about cookies, including how to see what cookies have been set and how to manage and delete them,

visit [www.aboutcookies.org](http://www.aboutcookies.org) or [www.allaboutcookie.org](http://www.allaboutcookie.org)

## **Security**

We use technical and organizational security measures in order to protect the data we have under our control against accidental or intentional manipulation, loss, destruction and against access by unauthorized persons. Our security procedures are continually enhanced as new technology becomes available.

## **Modification Of the Privacy Policy**

We can update this Privacy Policy at any time in order to reflect the changes in our practices and services. We will inform you of any substantial modification in how we process your data by placing a notice on the Website.

## **Contact**

Please contact Airbus Defence Training and Services in writing either by e-mail at the following address: [data-protection@afa-eu.com](mailto:data-protection@afa-eu.com) or by mail at the following address: Airbus Flight Academy Europe – 39 rue des Figuiers, 16430 Champniers France.